

| | CWC Commitment: | Hospital Commitment: |
|-------------------------------------|---|--|
| LCS Program Funding | If selected, hospitals will receive funding necessary to compensate each LCS in the program for two years pending compliance with program requirements. | Each hospital site will commit to identifying funding opportunities to sustain the LCS role beyond the two-year grant. |
| Training and Orientation | <p>Upon hiring, the LCS will complete the LCS Training Curriculum course powered by Mercer University.</p> <p>Following the completion of all online coursework and assessments, the LCS will undergo the LCS Practicum Training and complete necessary clinical rotations at our training hub, Grady Memorial Hospital in Atlanta, GA.</p> | <p>The LCS will undergo all necessary hospital onboarding and training to orient him/her to necessary hospital policies, procedures, and protocols.</p> <p>The LCS should be given training on the usage of appropriate health records systems.</p> |
| Departmental Placement and Workflow | We will work with clinical leadership to develop a workflow that will allow the LCS to meet the needs of the health system in terms of which patients are seen by the LCS. A referral-based workflow may be implemented and a screening criterion for who is seen by the LCS may be necessary depending on the health system's volume. | The LCS Program is designed to be adaptable to a variety of different clinical settings. The LCS may meet with surgical patients pre- and post-operatively or he/she may be designated to a specific department or clinician to take a caseload appropriate for the services we provide. |
| Clinical Leadership and Oversight | <p>Our Atlanta based team will provide remote support and oversight in conjunction with the appointed hospital leadership.</p> <p>Senior leadership at CWC will participate in site visits to shadow each LCS and provide ongoing oversight.</p> | The LCS should be given a clinical and administrative point of contact to navigate the program rollout. |

| | | |
|----------------------------------|--|---|
| Work Environment | CWC will provide each site with equipment necessary for the LCS Intervention including patient distractions tools and hospital approved literature. | <p>Adequate workspace or touchdown space should be provided to the LCS to complete all necessary administrative work.</p> <p>The LCS should be provided access to parking and necessary facilities like restrooms, break rooms, personal storage spaces.</p> |
| Technology & Support | CWC Alliance will provide basic technology support should it be necessary. | <p>Each LCS should be provided a computer, phone, and access to internet through funding from ARORP.</p> <p>Hospital IT staff should be made accessible to the LCS for troubleshooting issues with technology and software systems.</p> |
| Access to Multidisciplinary Team | Each LCS will be required to participate in weekly zoom calls with CWC leadership and other rural LCS. This will allow each LCS to engage with other satellite sites to share knowledge and resources. | To effectively implement the LCS Program, it is crucial to have the support of the entire healthcare team. It is recommended that each health system develop a team to work with the LCS including nursing leadership, physician champions, rehabilitation staff, chaplain/spiritual staff, and social workers/case managers. The LCS Program works best when connected to an interdisciplinary team. |
| Support Network | The LCS will have access to a support hotline where he/she can be connected to a Senior LCS at any time for support on difficult cases. | <p>The LCS should be exposed to ethical guidelines and resources for handling complex medical and ethical dilemmas.</p> <p>Access to clinical leadership for guidance on challenging cases will allow the LCS to provide the highest standard of care.</p> |

| | | |
|---------------------------|--|--|
| ARORP Quarterly Reporting | Hospitals will receive a set of quarterly milestones that must be completed to stay in compliance with ARORP funding. Milestones will be created based off the submitted application. Hospitals will receive training on the ARORP reporting system. | Each hospital will commit to completing their project milestones and submitting quarterly and annual reports. This will include collecting data on the LCS's impact and maintaining an annotated budget depicting the project's spend. |
|---------------------------|--|--|